

Material Suppliers

GoCardless uses carefully chosen suppliers to perform discrete tasks related to our payment services. Depending on the nature of the services each of our merchants contracts to use, some or all of the following suppliers may be engaged. These suppliers may change from time to time. This is an accurate list as of 11 May 2022.

Supplier	Type	Service	Location	Personal data
Google	IT	Hosting the GoCardless Service on Google Cloud Platform, and other cloud services	Netherlands	Merchants and payers
CloudFlare	IT	Optimisation and protection of the GoCardless website and API	United States	Merchants and payers
Amazon Web Services	IT	File storage and scale computing	EU-West region	Merchants and payers
Segment	IT	Anonymous online event tracking and analytics	United States	No
GitHub	IT	Software development	United States	No
Looker	Business intelligence	Data platform and analytics	United States	Merchants and payers
Finastra Limited	Payment processing	Direct debit scheme provider software (BACS)	United Kingdom	Merchants and payers
PayGate	Payment processing	Direct debit scheme provider software (BACS)	United Kingdom	Merchants and payers
Wise	Payment processing	FX services	United Kingdom	Merchants
Plaid	Payment processing	Open banking software	United States	Payers
Yapily	Payment processing	Open banking software	United Kingdom	Payers
Telleroo	Payment processing	Account verification	United Kingdom	Payers
NewVoiceMedia	Support	Support telephony service	United Kingdom	Merchants and payers
Vonage	Support	Support answering service	United Kingdom	Merchants and payers
Zendesk	Support	Support ticketing software	United States	Merchants and payers
SendGrid	Comms	Sending transactional emails	United States	Merchants and payers
LexisNexis Risk Solutions	Compliance	Background and AML checks, Fraud prevention	United States	Merchants
Creditsafe	Compliance	Background and AML checks	United Kingdom	Merchants
Passfort	Compliance	Background and AML checks	United Kingdom	Merchants
Trulioo	Compliance	Identity verification	Canada	Merchants
Onfido	Compliance	Identity verification	United Kingdom	Merchants

To provide end-to-end payments, our services must communicate with or share data with other types of companies, including the payment scheme provider (for example, BACS, SEPA, Autogiro) and a sponsor bank for each scheme.